



Outdoor Heating System by

**HEATMOR™**

## **HEATMOR® STAINLESS STEEL LIMITED LIFETIME WARRANTY**

HEATMOR® warrants this outdoor furnace, to the owner, to be free of defect in material and workmanship throughout the lifetime of the purchase. This warranty excludes the electrical components such as temperature controls, fans, and pumps, which are covered by their individual manufacturer warranty. The bladder, firebrick, cast iron grates, gaskets and auger are all under warranty by HEATMOR® for a period of two (2) years from the date of purchase. HEATMOR® does not warranty parts damaged by freezing, overheating, pressurization, use of unauthorized fuels, or abuse.

**The HEATMOR® is designed to be least susceptible to corrosion, however, corrosion is ONLY covered under this warranty when approved water and HEATMOR's corrosion inhibited-propylene glycol package is maintained at a minimum of 40% mixture by volume. The unit comes prefilled with concentrated DOWFROST™ HD corrosion inhibited propylene glycol. DOWFROST™ HD MUST BE DILUTED WITH APPROVED WATER. Heatmor highly recommends the use of Pure Water, such as: Reverse Osmosis, Deionized, or Distilled.**

**\*APPROVED WATER MUST MEET THE REQUIREMENTS OF:**

- **PH LEVEL OF 7.0 TO 11.5**
- **CHLORIDE LEVEL OF UNDER 50 PPM**
- **HARDNESS UNDER 200 PPM**
- **SOFTENED WATER FROM A PROPERLY FUNCTIONING SOFTENER**
- **FILTERED WATER FOR THE INITIAL FILLING TO LIMIT THE AMOUNT OF SOLIDS.**

The initial five(5) years warranty coverage of the furnace weldment and ash pan is 100 percent. After five (5) years, HEATMOR® will credit a percent of the original purchase price of the furnace weldment and ash pan. The percent credit from HEATMOR® applied to the current price of a replacement unit is as follows: 70% in year 6, 60% in year 7, 40% in year 8, 20% in year 9, 15% in years 10 through 19, 10% in years 20 and beyond. Customers will receive a percentage discount on the replacement furnace only. No cash surrender value.

The HEATMOR® warranty only applies to the actual cost of the warranty part. The customer is responsible for the transportation cost and labor. No other warranty is expressed or implied. HEATMOR® is not responsible for the cost of plumbing, replacement of antifreeze, shipping costs, or any other indirect costs associated with the replacement of the part. Approved mixture of corrosion inhibited propylene and water must be used if you have to drain your stove. Outdoor furnaces are not intended to be the only source of heat. Therefore, it is recommended that a back-up system be in place to prevent damages caused by lack of heat. No unauthorized adjustment or repairs will be covered by warranty.

HEATMOR® is not liable for any incidents or accidents, which can be prevented by the owner or that may occur from the operation of the outdoor furnace, or damage incurred due to heating system failure. The owner assumes all responsibility for the care, maintenance, and safe operation of the furnace.

HEATMOR® specifically disavows any other representation, warranty, or liability related to the condition or use of the product.

**To validate and maintain this warranty:**

- Chloride test must be performed on water before initial fill to confirm Approved Water**
- One Heat Transfer Fluid (HTF) sample from the unit after a minimum of 24 hours of circulation**
- Annual Heat Transfer Fluid (HTF) samples**
- Heat Transfer Fluid (HTF) must be adjusted and maintained per HEATMOR® instructions**

**Testing of samples will be performed to determine the quality of water being used and any necessary additives or changes needed to your water source. Approval or instructions for your water will be given by HEATMOR®. The product registration form must also be completed and mailed within thirty (30) days of the purchase date. Product registration form and samples must be mailed to: HEATMOR™, Box 787, Warroad, MN 56763.**

05/01/2020

Any and all claims arising from the Heatmor Manufacturing, LLC. Limited Lifetime Warranty shall be resolved in the State of Minnesota according to Minnesota law.

